



Haliburton, Kawartha, Pine Ridge District Health Unit

# 2023 Annual Report

# Land Acknowledgment

The Haliburton, Kawartha, Pine Ridge (HKPR) District Health Unit is situated on the traditional territories of the Michi Saagiig and Chippewa Nations. This includes the territories of Treaty 20 and Williams Treaties. We respectfully acknowledge that these Nations are the stewards and caretakers of these lands and waters for all time and that they continue to maintain this responsibility to ensure their health and integrity for generations to come.

The HKPR District Health Unit recognizes the many harms done to Indigenous peoples and our collective responsibility to right those wrongs. As an organization that is rooted in a colonial system, we are committed to change, to building meaningful relationships with Indigenous communities and in improving our understanding of local Indigenous peoples as we celebrate their cultures and traditions, serve their communities, and responsibly honour all our relations.



The HKPR District Health Unit was invited to tour Alderville First Nations Black Oak Savannah.



# Message from the Medical Officer of Health and CEO



**Dr. Natalie Bocking**, MD, MIPH, CCFP, FRCPC (she/her)  
Medical Officer of Health and Chief Executive Officer

I am delighted to present the 2023 Annual Report for the Haliburton, Kawartha, Pine Ridge District Health Unit.

The previous year was one of continued recovery and restoration with a focus on bringing a large majority of public health programs and services back online as work related to responding to COVID-19 eased. Throughout 2023 our dedicated team continued to serve the City of Kawartha Lakes, County of Haliburton and Northumberland County by addressing the risks posed by infectious diseases while fulfilling our essential duties prescribed in the Ontario Public Health Standards.

Program catch-up, resulting from closures that occurred during the COVID-19 pandemic, was a key priority throughout 2023. In the fall, we re-initiated enforcement of the *Immunization of School Pupils Act* to begin the process of updating the records of over 6,000 students. In addition, dental screening for early signs of tooth decay was completed in schools for over 5,000 students after multiple years of no or limited screening.

Responding to emerging/re-emerging urgent public health issues was an additional priority throughout 2023. Negative impacts of the drug poisoning crisis continued to reverberate across our communities and

HKPR District Health Unit teams worked to support the re-invigoration of the Haliburton, Kawartha Lakes, Northumberland Drug Strategy. The strategy brings together institutions and community-based organizations to address the urgent need for data and evidence-informed actions and policy interventions.

Our Healthy Families team launched the Nurse Family Partnership program targeting young first-time families facing socio-economic challenges. In addition, the team focused on perinatal mental health interventions to address the post-pandemic mental health challenges facing our communities.

The scope of programs and services that are offered by HKPR District Health Unit is wide, varied and sometimes not visible. We work to protect our communities from infections, prevent the spread of disease, and promote healthy lifestyles to help all residents achieve their greatest potential. We advocate for those community members who experience a disproportionate burden of ill health. Reports like our Nutritious Food Basket demonstrate how not everyone has access to things that contribute to health, such as income and nutrition.

My gratitude extends to all our employees at the HKPR District Health Unit, from front line workers, managers, and our leadership team for their continued commitment to their work despite adversity. Additionally, I would also like to acknowledge and thank the members of the Board of Health for their continued support and guidance.

Yours in health,

A handwritten signature in blue ink that reads "N. Bocking". The signature is fluid and cursive.

**Dr. Natalie Bocking**, MD, MIPH, CCFP, FRCPC (she/her)  
Medical Officer of Health and Chief Executive Officer



# Members of the Board of Health



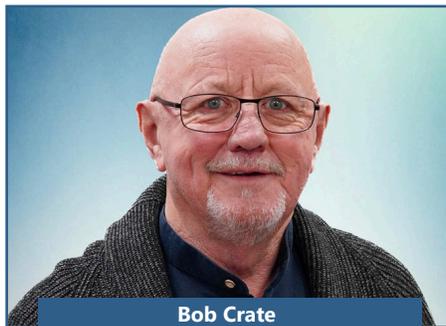
**David Marshall**  
Chairperson/Provincial Appointee

The Board of Health oversees the work of the Health Unit and ensures staff provide the programs and services required under the Ontario Public Health Standards. These standards are set by the Ontario Ministry of Health. On behalf of the Board of Health, the Medical Officer of Health administers the public health programs and services in agreement with the mission, vision and values of our Health Unit.

The Board of Health has representatives from the funding municipalities (the City of Kawartha Lakes, County of Haliburton and Northumberland County) and provincial appointees.



**Cecil Ryall**  
County of Haliburton



**Bob Crate**  
Northumberland County



**Olena Hankivsky**  
Vice Chair/Northumberland County



**John Logel**  
Northumberland County



**Tracy Richardson**  
City of Kawartha Lakes



**Mike Perry**  
City of Kawartha Lakes



*“Public health promotes and protects your health and the communities you live, learn, work and play in. We provide programs and services that encourage and educate around healthy behaviors.”*

Dr. Natalie Bocking | Medical Officer of Health

# Strategic Plan Key Accomplishments



The HKPR District Health Unit’s 2019-2024 Strategic Plan guides our day-to-day decisions, actions, and continues to set a course for success outlining measurable goals along the way.

Due to the interruption the COVID-19 pandemic response had on the 2019-2023 Strategic Plan, the Board of Health moved to extend the plan by an additional year, now ending in 2024.

HKPR District Health Unit’s 2019-2024 Strategic Plan is integral to achieving success while remaining accountable to the communities we serve.

**Our Vision:** Healthy People, Healthy Communities

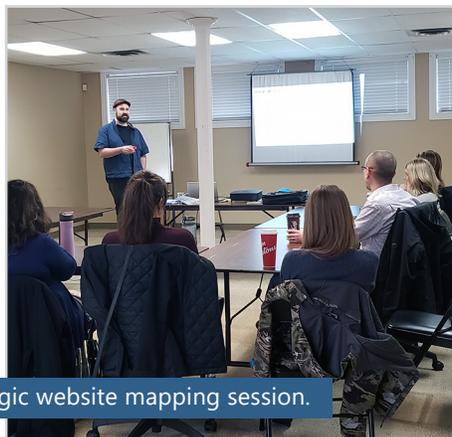
**Our Mission:** We work with our partners to improve the health of people in our communities.

## 2023 Key Accomplishments from the 2019-2024 Strategic Plan

The Strategic Plan Steering Committee is responsible for the ongoing implementation, progress, and success of the current plan. In October 2022, a Strategic Plan Progress Report was presented to the Board of Health providing updates on each strategic objective and the status of each applicable work task (completed, in progress or not yet started).



Employees working in a strategic website mapping session.



### What we accomplished in 2023:

- ✓ Formal launch of our 4 Pillar People Strategy (pillars include organizational culture, leadership development, health & wellbeing, and engagement & empowerment)
- ✓ Adoption of the LEADS Framework and leadership attributes to guide our leadership work
- ✓ Establishment of working group for psychological health and safety and gap analysis of HKPR District Health Unit against the National Standard
- ✓ Launch of new HKPR District Health Unit website
- ✓ Launch of Customer Experience Standards including our pledge to clients
- ✓ Indigenous cultural competency training



*“We can help clients navigate the challenging world of oral health, helping them to access oral health services to improve their overall health.”*

# Public Health Snapshot



**3,271**  
Naloxone kits  
distributed to partners



**1,610**  
Reports of communicable and  
infectious diseases reviewed



**2,054**  
Inspections of  
food premises



**149**  
Inspections of other  
premises (recreational camps,  
childcare facilities, group homes)



**247**  
Mosquito pools tested  
for West Nile Virus and  
Eastern Equine Encephalitis



**270**  
Complaints responded to by  
Public Health Inspectors  
and Tobacco Control Officers



**307**  
Healthy Families  
Phone Consultations



**57**  
Public and provincial  
beach monitored



**32**  
Sites dragged for  
black-legged ticks



**604**  
Sexual health  
clients seen



**40**  
Prenatal partner  
packages provided



**78**  
Boil water orders  
and advisories issued



*“Public Health makes a positive impact on the health and well-being of our communities and can improve the overall quality of life for individuals.”*

Pat Nicol | Public Health Worker

# Health Protection Highlights



**6,000**

letters issued to students with overdue immunizations



**8,141**

Student immunization records assessed



**101,539**

Vaccines distributed to partners (not including COVID-19 vaccines)



**567**

Animal bite investigations

## Immunization of School Pupils Act (ISPA) Enforcement Program

During the summer, the immunization team launched an ISPA Enforcement Program with a goal of ensuring students in all grades overdue for vaccinations, or had yet to update their immunization records, were caught up as per the *Immunization of School Pupils Act* R.S.O.1990. Approximately 6,000 letters were issued to overdue students which lead to approximately 1,500 updated health records and 4,500 students remaining overdue. To continue to reach those students remaining overdue, a strategic communications campaign was launched to ensure messaging reached key audiences (school boards, students, parents/guardians) with adequate time given to avoid potential suspension.

During the fall, approximately 2,100 notices were issued to all high school and grade 3 students resulting in 500 updated health records and 1,500 students remaining overdue. The immunization team also connected with health care providers and all three school boards to ensure the ISPA enforcement program and to provide marketing resources to support. Immunization clinics were also offered in-house at the health unit for those students without a family doctor.

## Reduced-Cost Rabies Vaccination Clinics

Every year, the Health Unit is responsible for organizing and promoting reduced-cost rabies vaccination clinics in partnership with veterinary offices in the County of Haliburton, City of Kawartha Lakes and Northumberland County. In recent years, participating veterinarians have seen a decrease in the



“Through inspections and investigations, we reduce rates of foodborne, waterborne and bloodborne infections and illness.”

Kevin Hall | Public Health Inspector

# Health Protection Highlights



790

Animals received reduced-cost rabies vaccinations



8

Reduced-cost rabies vaccination clinics



49

Social media posts related to emergency preparedness



5

Heat-related alerts issued

number of animals coming for a reduced-cost vaccination, so the Health Unit explored new methods in 2023 to increase participation, which included offering a spring session and developing new advertising methods. While connecting with all veterinarians in the HKPR District area, the Environmental Health team opted to allow veterinarian clinics the option to choose the date and time that accommodated their schedule and staffing. By offering a spring clinic session, the Health Unit was able to increase rabies awareness and access for pet owners with 8 clinics total in 2023, including a location in the County of Haliburton which hasn't had a clinic in many years. Through consistent promotions, the health unit website and social media reached over 44,000 people and reduced-cost rabies vaccinations were provided to 790 animals.

## Emergency Preparedness

Recognizing the public health impacts and hazards of natural disasters, infectious disease outbreaks and emergency events, the Health Unit prioritized establishing emergency preparedness messaging, planning and information throughout 2023. An Emergency Response Plan outlines the Health Unit's plan for organizing and deploying staff and resources in the event of an emergency to minimize health risks. In the spring and early summer, the Health Unit responded to the Canadian wildfire and air quality situation by addressing public inquiries, providing timely updates and alerts, and sharing information on health and safety.

Throughout the year, the Environmental Health team also worked to generate preparedness and public health information for residents on extreme cold, extreme heat, flood safety, and wildfires.



*“Public Health is always changing and it is a great way to help our community be healthy and stay safe.”*

Melanie Babcock | Administrative Assistant

# Health Promotion Highlights



**1,199**

Parents and families supported through Healthy Babies Healthy Children Program



**136**

Health care professionals and community partners connected to the Nurse-Family Partnership



**584**

Clients provided with perinatal education



**5,200**

Dental screenings for children

## Nurse-Family Partnership Program

In the summer, the Healthy Families team and Peterborough Public Health partnered with Middlesex London Health Unit to deliver the Nurse-Family Partnership Program, an evidence-based home visiting service that ensures young expecting parents who are socially and/or economically disadvantaged can receive personal support during pregnancy and after the child is born up to two years of age. Over this time, an expecting parent receives personalized support from a public health nurse and can explore topics such as: how to have a healthy pregnancy, preparation for childbirth, nutrition, exercise, parenting, child development, future life planning and accessing community resources.

Following the public announcement of the Nurse Family Partnership program launching in August, public health nurses from our Healthy Families Team connected with 136 health care professionals and community partners to promote and provide information on the new program. An information session was offered virtually to deliver key information on the enrolment and referral process. This program is now supporting seven first-time parents and is expected to continue growing with referrals and awareness.

## Oral Health Team

The Oral Health Team of two Registered Dental Hygienists, four Certified Dental Assistants, Administrative Assistants and one Health Promoter supports dental health through its screening, preventive clinic, fluoride varnish, and promotion programs. In 2023, the team screened over 5,200 children. Eligible children with urgent dental needs were assisted to access the Healthy Smiles Ontario program for financial support in getting treatment



First-time parent 24 years of age or younger

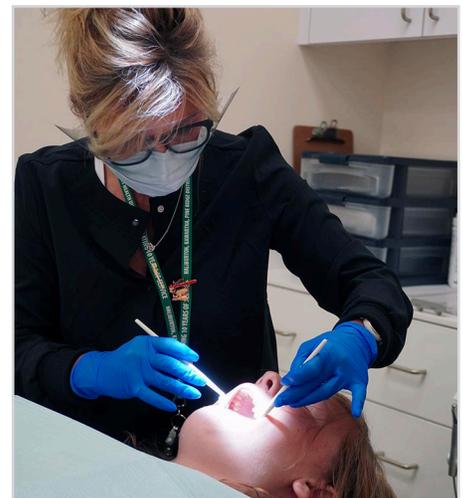


In need of additional support



Less than 28 weeks pregnant

For more information, contact your local public health unit.



*“As a Registered Dietitian, I am passionate about how food and nutrition can enhance the health of the families that I work with.”*

Laura Abbasi | Public Health Dietitian

# Health Promotion Highlights



548

Flouride Varnish program applications

with 231 enrolled by our team. The Fluoride Varnish Program was also reinstated post COVID-19 for JK and SK students in schools with higher identified dental needs. This program has demonstrated effectiveness in reducing childhood tooth decay. Our Administrative Assistants also support eligible seniors in accessing the Ontario Seniors Dental Care Program to receive needed treatment completing 451 consultations in 2023.



181

Feeding and Nutrition Clinic Appointments

## School Health Team

The School Health Team of five Public Health Nurses, one Registered Dietitian, and the support of one Administrative Assistant takes a comprehensive school health approach to implementing the School Health Standard of the OPHS including a focus on mental health. The team conducted 61 assessments with schools, 29 events, and several in-depth programs based on identified needs. Highlights include the initiation of the *Playground Activity Leaders in Schools (PALS) Program*, an elementary school, student leadership program. Implementation of *Not an Experiment*, that aims to prevent the initiation and escalation of vaping among youth to all grade four classes in the region. The team is also an integral part of the School-Based Immunization Program, taking on the role of Lead Nurse at clinics this year.



52

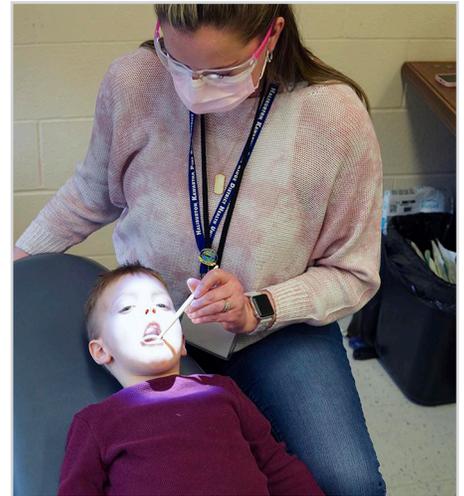
Socio-emotional learning presentations

Our Dietitians support three community partnerships focused on the provision of School Nutrition Programs in our region providing over 1.9 million meals. Collaboration on potential implementation of the *You're the Chef Program* with local schools is underway. This program is a hands-on cooking program that develops the skills and confidence for Grade 5 to 8 students to prepare healthy recipes emphasizing vegetables and fruit.



529

Consultations with local schools



“Educating families and children with early prevention and detection of cavities is crucial for a lifetime of healthy smiles.”

Lauren Sharer | Registered Dental Hygienist

# Communication Services



221,094

Views reported on our website



49

Media Releases and Alerts



10,445

Social media reach on Facebook, Instagram, Twitter and LinkedIn



2,516

posts across social media networks

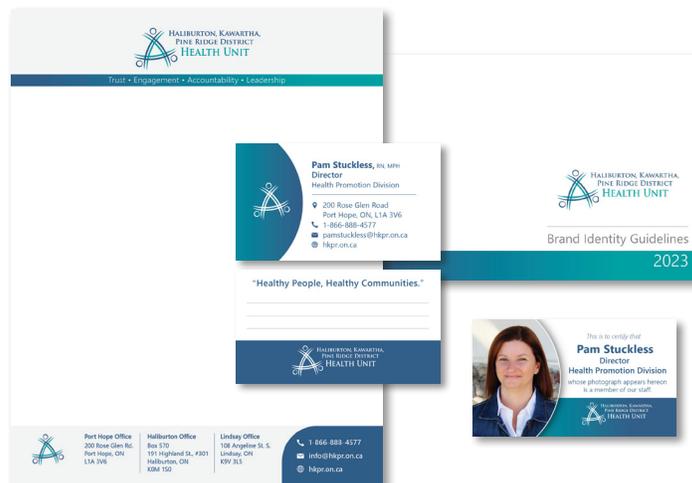
## Redesigned and Redeveloped Website

The Communication Services Department embarked on a nine-month journey to redesign and redevelop the corporate website to improve the user experience. Program and service information is now easier to find and the website itself has been updated to reflect our updated branding efforts.

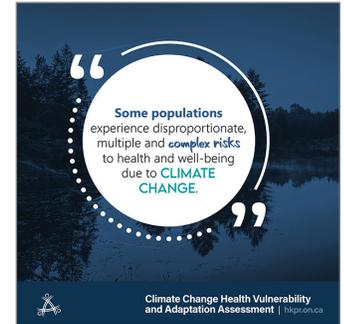


## Corporate Branding

The Health Unit's corporate branding was modernized to project a refreshed and vibrant look and feel. This rebrand was introduced during the launch of the new corporate website and is also captured within the creation of the Corporate Branding and Identity Guidelines. Other communication channels that benefited from refreshed branding included all social media templates and graphics, letterhead, business cards, PowerPoint presentations and online dashboards.



## Public Health Campaigns



Climate Change



Intimate Partner Violence



Perinatal Mental Health



Ticks and Lyme Disease



*“Working in Public Health is an opportunity to improve the well-being of the communities we serve and help reduce inequalities in health care services to vulnerable populations.”*

Paula Tickle | Registered Practical Nurse

# Foundational Standards Highlights



44

Respiratory Dashboard updates



916

Rapid Risk Factor Survey interviews with HKPR residents



87

Employees participated in the Indigenous Cultural Competency Training



109

Employees participated in the Indigenous Ways of Knowing Training

## Data and Surveillance

Our Epidemiology team published regular updates through dashboards and other reports available on the HKPR website including:

- Weekly/biweekly update reports to our Respiratory Infection dashboard
- Weekly opioid overdose data updates through the Opioid Overdose Report dashboard
- Monthly reportable disease and outbreak summary reports

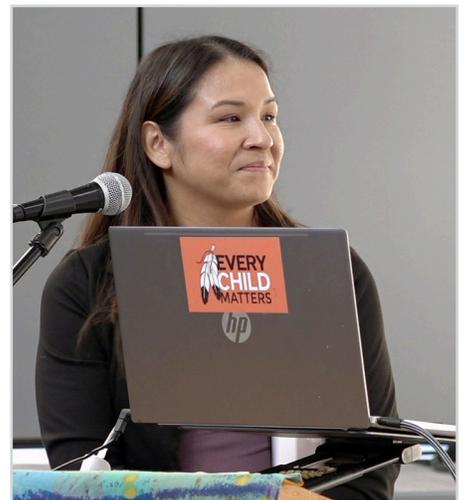
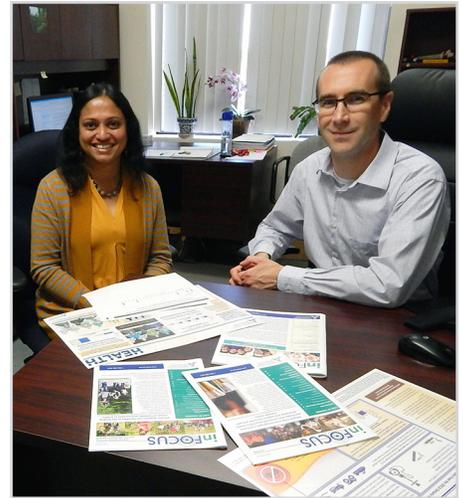
The Epidemiology team also partnered with the Institute for Social Research, York University, on the 2023 Rapid Risk Factor Surveillance System (RRFSS) telephone health survey of HKPR residents.

## Effective Public Health Practice

The Epidemiology team and Research and Evaluation Coordinator partnered with the HKPR Harm Reduction Team and the Haliburton, Kawartha Lakes, Northumberland (HKLN) Drug Strategy to conduct a survey of people using drugs around current drug use practices and needed drug poisoning prevention strategies. As part of our commitment to quality improvement, the HKPR Customer Experience Standard and Pledge were communicated to employees. A public launch of the Pledge is planned for summer 2024.

## Health Equity

In partnership with Trent University, Indigenous Cultural Competency training was provided to employees in August and September. A full day experiential training on Indigenous Ways of Knowing Related to Health and Wellness was held at Alderville First Nation in October.



*“I’m proud to work alongside my coworkers who help people every day - whether it is through information sharing, safety precautions, offering life-saving vaccines or a friendly ear.”*

Michelle McWalters | Administrative Assistant

# Financial Overview

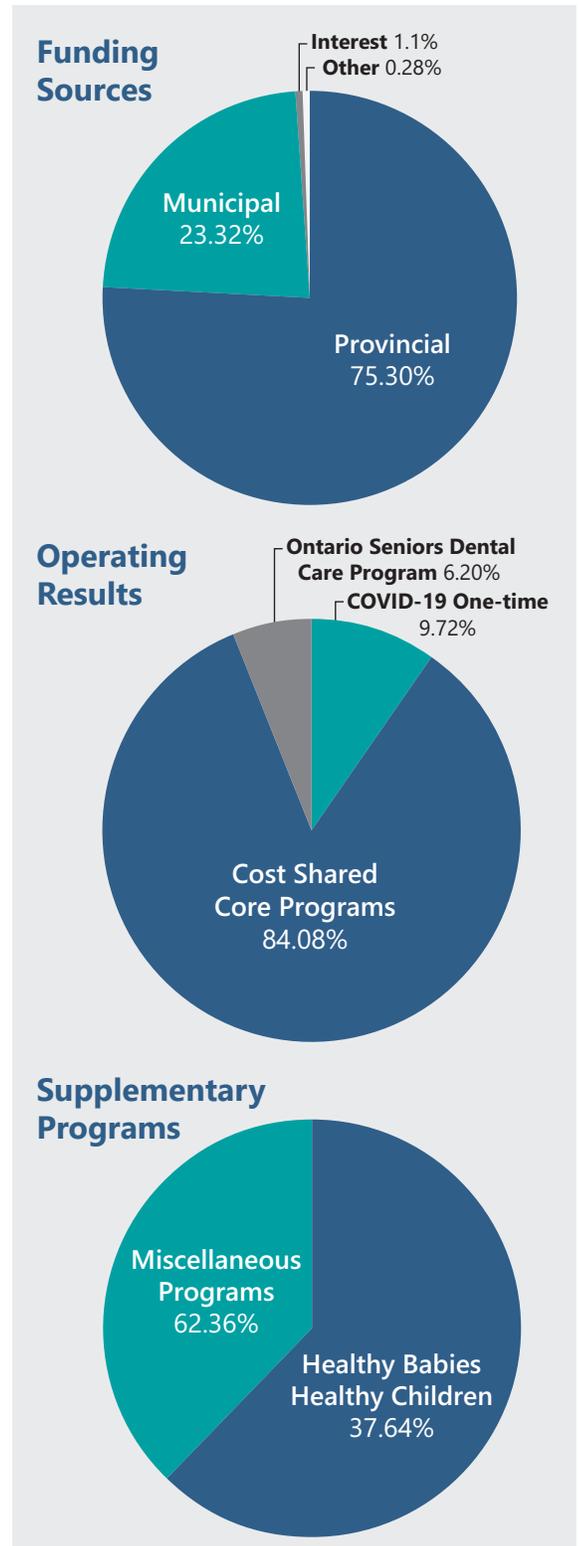
HKPR District Health Unit Financial Statement for the year ending December 31, 2023.

Funding Sources	Amount
Provincial	\$17,949,437
Municipal	\$5,558,798
Interest	\$263,239
Other	\$65,239
<b>Total Revenue</b>	<b>\$23,836,713</b>

Operating Results	Amount
<b>Expenditure by Program</b>	
COVID-19 - One-time	\$2,126,916
Cost Shared Core Programs	\$18,396,530
Ontario Seniors Dental Care Program	\$1,355,590
<b>Total Provincial Cost Shared Program</b>	<b>\$21,879,036</b>

Supplementary Programs	Amount
Healthy Babies Healthy Children	\$1,019,533
Miscellaneous Programs	\$615,441
<b>Total Supplementary Funded Programs</b>	<b>\$1,634,974</b>

**Total Expenditure \$23,514,010**



*“I’m passionate about exploring the public health impacts of the built environment and climate change.”*

Sue Shikaze | Health Promoter

## *"Healthy People, Healthy Communities."*

We provide public health programs and services to residents in the County of Haliburton, City of Kawartha Lakes and Northumberland County that promote healthy living, protect against disease, and prevent illness and injury.

Our values of  
**trust, engagement, accountability, and leadership**  
guide what we do every day.

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*As part of the Ontario Public Health Organizational Standards, the HKPR District Health Unit is required to produce an annual financial and performance report to the communities we serve. This report provides a look at both ongoing programs and services and highlights any new public health issues that are emerging in our communities.*

**For a printed copy or for more information, contact:**

Communication Services Department  
Haliburton, Kawartha, Pine Ridge District Health Unit  
200 Rose Glen Road, Port Hope, ON L1A 3V6  
1-866-888-4577 | [hkpr.on.ca](http://hkpr.on.ca) | [info@hkpr.on.ca](mailto:info@hkpr.on.ca)

